



Our Services

Gas and
hydrogen solutions

Infrastructure – Metering – AMR



metering.nationalgas.com

GENERAL ENQUIRIES / METERING ENQUIRIES
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About National Gas Metering

National Gas Metering (NGM) is one of the UK's leading authorities on metering services, managing over six million gas assets across residential, industrial and commercial sectors. Committed to precision, reliability and safety, we deliver top performance, accurate measurement and strict regulatory compliance. Our mission is to maintain these vital assets, ensuring their dependability and efficiency. Guided by simplicity, ownership and progress, we continuously refine our processes and adopt innovative technologies to stay ahead in the industry.

Benefits of Working with NGM

Choosing NGM means benefiting from our unmatched industry expertise and a comprehensive range of services designed to meet diverse customer needs. Our key benefits include:

Comprehensive protection

We safeguard your meter throughout its lifespan with no extra costs, ensuring peace of mind.



Award-winning support

Our customer service team and expert engineers are available 365 days a year, with a rapid response guarantee.



Transparency

Enjoy an all-inclusive pricing model with no hidden fees or surprises.



National coverage

We offer extensive coverage and support across the UK, ensuring your gas metering needs are met wherever you are.



Why Choose National Gas Metering



Strong stakeholder management

We effectively manage relationships to ensure smooth project execution.



Flexibility

Tailored solutions that adapt to your specific needs.



Highest quality standards

We uphold the strictest quality measures in all our services.





Dedicated project and design engineers

Expert teams provide specialised project support.



Highest safety standards

We prioritise safety in every aspect of our work.



Expert consultancy and design

Comprehensive consultancy services ensure optimal design and functionality.



UK's largest gas meter asset manager

Extensive experience and resources to manage large-scale projects.



Full compliance and accreditation

All services meet regulatory standards, including GIRS accreditation.



National coverage

Our services are available across the UK.



Award-winning customer service

Recognised for excellence in customer support.



End-to-end turn key service

We handle every stage of your project from start to finish.

Meter Equipment Management

As one of the UK's largest gas meter asset manager, NGM offers a full spectrum of meter equipment management services, including:



Installation, removal, and upgrades

Tailored solutions to ensure your metering installation functions efficiently, accurately and safely.



Automated Meter Reading (AMR) integration

Enables remote monitoring of gas consumption to help manage costs.



Comprehensive maintenance

From valves and regulators to flow computers and metering modules, we design, fabricate, install and maintain the end-to-end metering installation.

Our Service Promise



NGM is committed to delivering high-quality services through:

All-inclusive service packages

One monthly payment covers all services with no hidden costs.

Proactive support

Our team is ready to respond within four hours, ensuring the safety and continuity of your business.

Expert guidance

Our knowledgeable team is available to provide expert advice and support tailored to your specific needs.



Gas Connections and Infrastructure

Working with our GIRS accredited project managers and designers. They provide a seamless end-to-end service. Their extensive engineering experience from pipeline installation to meter placement, ensures that our gas metering infrastructure is not only functional but also seamlessly integrated into existing systems with fantastic stakeholder management.

Our gas connections and infrastructure services include:

- New supply and connection
- Upgrade and downgrade
- Outlet pipework (including above-ground steel fabrication)
- Metering installation, removal and upgrades
- Automated Meter Reading (AMR) integration
- Site feasibility assessments
- Civils work (base construction, excavation and reinstatement)
- Meter housing solutions
- Relocation services
- Disconnection procedures
- Secondary metering

Solutions for every gas infrastructure challenge

Whether you need a new gas supply, meter relocation, disconnection, upgrade or downgrade, our team provides all the advice, support and services you need.

Our expertise in gas flow rates, pressure specifications and safety protocols means we can devise solutions for the most complex technical and gas infrastructure challenges.



YORKSHIRE POWER GENERATION SITE

For a new 23,000kW power generation site in Yorkshire, NGM's gas connections and infrastructure team provided the necessary gas infrastructure through a full turnkey package:



Designed and installed

a new gas connection and supply, including gas service, meter module and outlet pipework.



Constructed

a concrete base and bespoke kiosk to house the metering equipment.



Delivered

a comprehensive solution that met the client's stringent requirements for safety, reliability and efficiency.

hydrogen solutions by ngm

Pioneering the path to a net-zero future, NGM is at the forefront of integrating hydrogen into the energy landscape:

SERVICE OFFERINGS



Hydrogen pipeline construction and connections

Reliable integration with existing infrastructure using advanced technology.



Metering and measurement systems

Accurate hydrogen measurement for billing and monitoring.



Managing hydrogen pressure

Safe and consistent hydrogen delivery at required pressures.



Virtual network

Scalable and flexible hydrogen delivery without a fixed pipeline.



Comprehensive solutions

Custom solutions for industrial and commercial applications.



CASE STUDY

The world's first hydrogen kitchen

NGM developed the first working industrial kitchen prototype powered entirely by hydrogen at Tyseley Energy Park, showcasing hydrogen's practical application in commercial settings.

KEY ACHIEVEMENTS



Environmental impact

Significant CO₂ emission reduction in commercial kitchens.

Safety and efficiency

Safe operation without compromising food quality.

Community engagement

Provided meals to those in need during testing.

Industry collaboration

Partnered with industry leaders to ensure safety and performance.

HYDROGEN KITCHEN FEATURES



State-of-the-art facility

Designed to meet the demands of commercial kitchens.

Innovative testing

Supports the development of hydrogen assets and infrastructure.

Community and environmental impact

Reduces CO₂ emissions and benefits the community.

Educational platform

Demonstrates hydrogen technology's practical and safe application.

Strategic partnerships

Ensures safety and performance, with plans for industry-wide expansion.

FUTURE PLANS



Expanding reach

Workshops and initiatives to promote hydrogen technology.

Sustainability goals

Exploring green hydrogen for ongoing decarbonisation.

For any enquiries or service needs, please reach out to us:



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NGM is here to support all your gas metering needs with expert advice, reliable service and innovative solutions.